

Notice of References Cited		Application/Control No. 09/945,547	Applicant(s)/Patent Under Reexamination BOXALL ET AL.	
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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	B	US-6,463,584	10-2002	Gard et al.	717/171
	C	US-			
	D	US-			
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	F	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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	U	Focus on OpenView, Nathan J. Muller, published 1995, pages 1 - 291
	V	Ca & Partners Real World M/ment Solutions for Mobile eBus, April 12, 2000, 3 pages
	W	Online Management becomes The Real thing online management products and services provides eStar Technologies Inc. and Computer Associates, August 27, 1999, 2 pages.
	X	Partnerships Connect Users with Diagnosis, August 1999, 1 page

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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